

Wednesday, 17 March 2010



Londonwide LMCs
The professional voice of London general practice

General Practice Nursing in London

A conference celebrating success and looking to the future

76 Portland Place, London W1B 1NT

This exclusive conference will provide you with:

- An outline of changes in practice nursing
- The launch of Londonwide LMCs' general practice nurse online training programme
- An opportunity to share good practice and celebrate recent successes
- Advice on the development of leadership in practice nursing
- Masterclasses focussed on some of the practical aspects of practice nursing
- Fantastic networking opportunities

SPEAKERS INCLUDE:

Dr Michelle Drage, Joint Chief Executive, Londonwide LMCs

Maureen Davies, Deputy Chief Nurse, NHS London

Paul Vaughan, Regional Director, Royal College of Nursing, West Midlands

www.lmc.org.uk

Exclusively for the capital's nurses working in general practice

MORE ABOUT THIS CONFERENCE

This new conference, brought to you by Londonwide LMCs, is a must attend event for nurses working in general practice. It will provide you with an overview of the developments and changes in general practice nursing, fantastic networking opportunities and practical masterclasses on a selection of hot topics. In addition, this conference will mark the launch of a new general practice nurse online training programme - an exciting development by Londonwide LMCs for general practice nurses (GPNs).

All those involved in general practice have witnessed huge changes in recent years. With the increase in commercialisation and the mounting pressure on all practices to meet targets, we are seeing a change in the role of GPNs. GPNs are taking on more responsibilities and many are feeling increasing pressure in their roles. There has also been a decrease in the level of training and support available to nurses working in general practice.

With this in mind, Londonwide LMCs has formulated this unique and exclusive event. Working with leaders from the GPN sector, this conference will address many of the issues and concerns London's GPNs are dealing with today. The event will provide attendees with an insight into the challenges they face by drawing upon the expertise of GPN leaders and prominent nurses from across the country.

WHAT ATTENDEES AT PREVIOUS LONDONWIDE LMCS EVENTS HAVE SAID

"Once again an excellent session, very informative thank you"

"Looking forward to the next event"

THE AGENDA

CHAIR FOR THE DAY. **Professor Sue Cross**, London Southbank University.

8.30 Registration

9.30 Open and welcome

Dr Michelle Drage, Joint Chief Executive, Londonwide LMCs

9.40 Healthcare in London and the contribution of the GPN

Maureen Davies, Deputy Chief Nurse, NHS London

- Reality of Healthcare for London
- Prospects for GPNs

9.55 How DH is trying to influence policy to support education, training and standards in primary care

Pauline Watts, Project Director, Modernising Nursing Careers and Transforming Community Services (CNO Directorate, Department of Health)

- Feedback from January 2010 summit

10.10 Leadership in GPN - how to influence and persuade...

Jeannett Martin, Editor in Chief of Practice Nursing, non-executive Director for the Institute of Healthcare Management and a Visiting Lecturer on Healthcare Law for the University of Reading

- The reality of working in Primary Care in 2010
- Strategic views and practical anecdotes

10.50 Refreshments

11.10 How I changed and improved a service in general practice

Chris Turnbull, Practice Nurse, Clinical Governance Lead, NHS Cambridge and Queens Nurse

- A practical look at how a GPN changed and developed a service and implemented it in practice
- An interesting story of taking action, influencing, leading and improving services for patients

11.30 Launch of the online training programme for GPNs

Sue Crossman, Education Consultant, Crossman Connections

- Launch of the online training programme for nurses that are new to and returning to General Practice which is to be provided by Londonwide LMCs

11.50 How to survive and thrive in general practice nursing

Paul Vaughan, Regional Director, Royal College of Nursing, West Midlands

- Motivational session about how to be enthusiastic about working in General Practice Nursing
- It will demonstrate that GPNs have a valuable role that needs to be developed and celebrated

12.20 Panel discussion - speakers from the morning for a Q&A session

12.45 Lunch

13.45 Masterclasses - these will run concurrently

1. Breathlessness

Bev Cox, MSc RGN, Nurse Practitioner and Clinical Lecturer, Imperial College London

- History taking and assessment of a patient presenting with breathlessness
- Addressing the many possible causes including respiratory and cardiac conditions and anxiety

2. How to get agreement and develop your services

Lindsey Hayes, Interim Learning and Development Manager, Learning and Development Institute, Royal College of Nursing London

- Focus on what works well and build on your successes for the future
- Identify your negotiating and influencing skills

3. Diabetic Service development

Elaine Whitlock, NHS Barking and Dagenham PCT

- A patient and carer focused session on living with and managing diabetes
- An insight into multidisciplinary team success in managing diabetes

14.45 Refreshments

15.00 Masterclasses - repeated

16.00 And now for something completely different! Assertiveness and how to manage change in your practice - the relationship between nurses and the multi-professional team

The Harry Partnership

16.30 Final comments

16.45 CLOSE

HOW TO BOOK

- Please complete a new form for each participant. Photocopies are acceptable.
- Fax this form to: **020 7383 7442** ■ Email this form to: **mvassallo@lmc.org.uk**
- Post this form to: **Londonwide LMCs, Tavistock House North, Tavistock Square, London WC1H 9HX.**

YOUR DETAILS

Dr Mr Mrs Ms (please circle)

First Name: _____ Surname: _____

Job Title: _____

Practice/Organisation: _____

Address: _____

Postcode: _____

Tel: _____ Fax: _____

Email: _____

Please write your details clearly and confirmation will be sent by email.

If you prefer confirmation by post please tick this box.

Please also ensure you complete your full postal address details for our records.

Please specify any special dietary or access requirements

This form must be signed by the participant or an authorised person before we can accept the booking.

I would like to attend this event on 17 March 2010 and have read and agreed to the attached terms and conditions.

Name: _____ Signature: _____ Date: _____

MASTERCLASSES

Please indicate which TWO Masterclasses you would like to attend.

1. Breathlessness

2. How to get agreement and develop your services

3. Diabetic Service development

FEE & PAYMENT

The fee for this conference is: **£120.00**

BY CHEQUE. A cheque for is enclosed. Please make cheques payable to Londonwide LMCs

BY INVOICE/BACS. Please send an invoice to:

Name (IN BLOCK CAPITALS): _____

Practice/Organisation: _____

Address: _____

Postcode: _____

Email: _____

Where possible all invoices will be sent by email.

Terms & Conditions

All bookings are subject to the terms and conditions set out below, and should be made on the registration form/slip. The person signing or submitting the registration form must be authorised to accept all conditions as set out herein on behalf of those named on the form.

DATA PROTECTION

By entering your details, you agree to allow Londonwide LMCs to contact you (by mail, email, telephone, SMS or fax) regarding its services. If you do not wish to receive such communications please contact us in writing.

Your name, profession and Primary Care Trust practice area may be shared with carefully selected exhibitors and sponsors of this event. If you do not wish for these details to be distributed to third parties present at the event, please inform Hannah Millard in writing at the address below.

CANCELLATIONS / SUBSTITUTIONS

Cancellations made before one month will be charged at 10% of the invoice total.

Cancellations made between this date and two weeks before the date of the event will be charged at 50% of the invoice total. Cancellations made after this date will be charged the full invoice total. However you can send a substitute delegate at any time. Cancellations and substitutions must be made in writing.

BOOKING CONDITIONS

A confirmation letter will be sent, within 3-5 working days from receipt of your booking. If you have not already sent payment an invoice will be sent to you within 7-10 working days. Payment must be received before the event date.

ACCESS REQUIREMENTS

To help us ensure that all delegates attending the event are able to participate fully, please let us know about any requirements you have by contacting Marie Vassallo (mvassallo@lmc.org.uk), tel no. 0207 387 2034 x 257.

DIETARY REQUIREMENTS

We always provide vegetarian options at our events, but please inform us if you need us to cater for any other dietary requirements.

EVENT LANGUAGE

English

ALTERATIONS TO THE ADVERTISED EVENT

It may be necessary for reasons beyond the control of Londonwide LMCs to alter the content and timing of the event, the identity of the speaker, the date or the venue. In the unlikely event of the event being cancelled (as opposed to postponed), we will refund you the registration fee, but to the fullest extent permitted by law, we will not be liable to you for any other costs or losses, whether direct or indirect.

This does not affect your statutory rights. To the fullest extent permitted by law we will not be liable to you for any losses (whether direct or indirect) based on reliance on any content at event.

Should Londonwide LMCs be unable to perform any obligations under this Agreement due to causes or circumstances beyond its reasonable control, including any Act of God, war or threatened war, terrorism or threatened terrorism, fire, flood, drought, strike, lock out or actions of the venue, they will not be liable to you for this.

VENUE POLICIES

You will need to comply at all times with the rules and regulations imposed by the venue and may be excluded or removed from the event for failure to adhere to such requirements. You will also need to ensure that you have your own insurances against any loss to your property or any loss or damage you may cause at the event.

GENERAL

Nothing in these Terms of Use shall restrict or exclude any liability that we have to any party which can not be excluded by law. These Terms of Use shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any disputes arising.

PRIVACY POLICY

Londonwide LMCs is committed to protecting your privacy and security. In order to deliver our services to you, we need to process and store your personal information. We will never wilfully disclose personal information about you to any third party other than to process an order without first receiving your permission or unless we are under a legal obligation to do so.

FEEDBACK, COMMENTS & SUGGESTIONS

Our address is: Londonwide Local Medical Committees Limited, Tavistock House North, Tavistock Square, London WC1H 9HX.

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