

CQC Standards Checklist

PLEASE NOTE: these standards are subject to change

<p>People who use services and others who work in or visit the premises can be confident that in relation to design and layout, the provider:</p>
Ensures the premises are suitable for the regulated activity
Takes account of identified risks
Meets the requirements of the Health and Safety at Work Act 1974 and associated regulations and the Regulatory Reform (Fire Safety) Order 2005 and other relevant legislation
Ensures the premises protect people's rights to privacy, dignity, choice, autonomy and safety
Ensures the premises have space, heating, lighting and ventilation that conform to relevant and recognised standards
Ensures the premises are accessible to people who need to enter the premises and meet the appropriate requirements of the Equality Act 2010 (DDA)
Ensures the premises are free from preventable offensive odours.
Ensures the premises are designed and operated in a way that takes account of guidance from expert bodies in relation to specific needs.
Takes account of the safety needs of people who enter or use the premises, including the safety of children and other vulnerable people where they are permitted to enter.
Ensures there is space for a relative, carer or friend to be able to be with a child who uses services.
Ensures that all safety precautions are in place and tested with regard to all specialist equipment and engineering systems that are physically fixed to the premises.
Ensures care is taken to maintain a suitable and comfortable environment for treatment having regard to the impact from equipment in use.
Ensures the premises reflect Department of Health published guidance.
<p>Outcome 10b: People who work, visit or use services can be confident that, in relation to design and layout:</p>
Medical gas cylinders and pipe lines are properly installed and maintained in accordance with manufacturers' instructions and patient safety communications relating to these are followed.
There are arrangements and licenses in place for the safe collection, classification, segregation, storage, handling, transport, treatment and disposal of clinical waste in line with current waste legislation.
Arrangements are in place to meet the Control of Substances Hazardous to Health Regulations 2002 as amended.
Where premises are altered or their use is changed, the continued safety and suitability of the premises is assessed.

Outcome 10c: People who work, visit or use services can be confident that, in relation to security of premises and grounds:

There is a risk assessment of unauthorised access relevant to the type of premises, the services provided and the nature of people who use those services, and they implement and review procedures to take account of the risk assessment.

Security arrangements are in place to protect people who use services and others who have access to the premises and any associated grounds.

Measures are in place to protect the personal possessions of people who use services

Outcome 10d: People who work, visit or use services can be confident that, in relation to maintenance of premises and grounds, renewal and service continuity:

There are clear procedures, followed in practice, monitored and reviewed, which cover how the premises are maintained

There are clear procedures, followed in practice, monitored and reviewed, which cover the identification, assessment, management and review of risks

There are clear procedures, followed in practice, monitored and reviewed, which cover, where necessary, the prevention, collection, storage, handling, transport, treatment and disposal of waste.

Plans are developed and implemented for the adaptation of the premises in response to changes in the needs of people who use services

Plans are developed and implemented for the adaptation of the premises in response to changes in design, technical and operational guidance issued by appropriate expert bodies

Plans are developed and implemented for the adaptation of the premises in response to changes in how the service intends to provide regulated activities

Plans are developed and implemented for the adaptation of the premises in response to changes in relevant legislation

Appropriate risk assessments are undertaken regarding the safety and suitability of the premises, when the provider is not responsible for the premises in which the care, treatment and support is delivered

Relevant guidance is taken into account, including that from the Care Quality Commission's Schedule of Applicable Publications (see appendix B of *Essential Standards of Quality & Safety*).

Outcome 10e: People who use services, and staff understand:

What to do in the event of an emergency.

Outcome 10f: People who use services and others who work in or visit the premises can be confident that in relation to design and layout, the premises:

Are designed and adapted so that people can move around and be as independent as possible in activities of daily living, and meet the appropriate requirements of the Equality Act 2010 (DDA).

Have safe and secure storage facilities, including storage for the private belongings of people who use services.

Have sufficient toilets, and where necessary bathroom and bathing facilities, that take into account people's diverse needs and promote their privacy, dignity and independence.

Have access to facilities for infant feeding, including facilities to support breastfeeding.

Have call alarm systems that enable people who use services to get help when their mobility is limited for whatever reason.

Have a system to enable staff to summon urgent assistance.

Have somewhere private available for breaking bad news, where this is done.

Outcome 10g: People who work, visit or use services can be confident that, in relation to design and layout:

The management of electrical, heating, safety and building facilities complies with statutory requirements and manufacturers' instructions and are managed to minimise risk.

There are fully planned and practised fire evacuation procedures.

Outcome 10h: People who work, visit or use services can be confident that, in relation to maintenance and renewal:

There are clear procedures, followed in practice, monitored and reviewed, which cover what will happen in the event of electricity, water or gas supply failure.

There are clear procedures, followed in practice, monitored and reviewed, which cover what will happen in the event of a fire or flooding

There are clear procedures, followed in practice, monitored and reviewed, which cover other emergencies that occur on the premises

There are clear procedures, followed in practice, monitored and reviewed, which cover how the situation will be managed should IT or communication systems, which are integral to the premises, fail

There are systems in place to ensure that the décor of the building is maintained and refreshed

The management of risk includes the prevention and control of Legionella.