1. Londonwide LMCs’ Annual Conference

‘Under pressure: stabilise, transform & sustain general practice in London’

**Date:** Thursday 27 April 2017  
**Time:** 8 am – 5 pm  
**Venue:** Emirates Stadium, Hornsey Road, London N7 7AJ

Free to attend. [Book your tickets](#) early by registering online.

2. Out of Hospital Services – it’s your choice

Your LMC has been forwarded an email advising practices that some CWHHE Out of Hospital Services (OOHS) are mandatory to provide. This is NOT the case, and we have asked the CCG to withdraw and correct this email. No OOHS are mandatory for GP practices to provide. It is a practice decision which OOHS you choose to provide.

If you have already responded to your CCG about the OOHS you will be providing, and you now wish to withdraw and amend your submission, you are free to do so, and your LMC will support you. Please copy us in on esther.bennett@lmc.org.uk

Practitioners are advised to consider carefully whether they have the competencies required to carry out OOH services such as wound care and mental health before agreeing to take them on.

3. Premises – service charges

Many practices have been hit recently by a steep rise in service charges. Before you pay -

1. Check your invoice has a breakdown of each element of the service charge.
2. Check what floor area the charge relates to and check this is correct.

If you are having difficulty obtaining adequate information on service charges, or if NHSPS are insisting on you paying without a detailed breakdown, contact the LMC GP Support team for confidential advice. gsupport@lmc.org.uk

**Contents**

1. LMCs’ Conference
2. Out of Hospital Services
3. Premises’ service charges
4. Removal of violent patients
5. For Sessional GPs

**Transfer of medical records – problems?**

Some issues with Capita /PCSE have now been resolved but it is not clear whether the transfer of the medical records of new patients is now running smoothly. If you are still experiencing problems, please let the [LMC office](#) know, so we can gauge the extent of the issue and take it up with Capita.

**Practice resources**

are available at [www.GPSOE.org.uk](http://www.GPSOE.org.uk) to help you through this state of emergency

- Letter templates
- Guidance
- Posters

**GPC Newsletter**

**LMC Latest News**
4. Removing violent patients – do you know how?

NHS England have issued an update recently on the arrangements for the immediate removal of violent patients:

‘In the first instance, you should call Primary Care Support England (PCSE) on Telephone number 01772 221444 giving them the necessary details to initiate the removal. This should be followed up by completing the attached form, as soon as possible, and returning it to pcse.immediateremovals@nhs.net. PCSE will then make all the necessary arrangements for the removal and allocation of the patient to the relevant violent patient care provider in your borough.’

5. Sessional GPs –

- Get connected, stay in touch.
  A networking and briefing meeting was held on 31 January for locum, salaried and sessional GPs in Ealing, Hammersmith and Hounslow, and was lively and well attended. The event, organised by sessional GPs from the LMC, aimed to empower sessional GPs to take control of their future by understanding what the current changes in the health service and general practice mean for them. Don’t miss out on future events. Join the circulation list by sending your email address to the LMC office.

- Questions about pension issues – and Capita
  Find answers do your questions in these useful Q&As from the BMA’s GPC. Alternatively contact Primary Care Services at http://pcse.england.nhs.uk/contact/

Checking you’re on the Performers’ List - as easy as ABC

Delays caused by Capita in updating the Performers List have created anxiety for many newly qualified or trainee GPs. Any GP can check they are on the database by clicking on this link. It takes a few seconds.

Coroner’s Office: are you receiving a good service?

Towards the end of last year the Senior Coroner responsible for Coroner’s Office services in Ealing was suspended. West London Coroner District has put in place interim arrangements to cover his absence.

Please let us know of any problems you are experiencing with the service so we can get a full picture of the efficiency of the current service and, if necessary, follow this up on behalf of west London practices.