



## Bexley LMC update - November 2016

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### **1. Introducing your new Local Medical Committee**

LMC elections took place in the summer. We are pleased to announce that Dr Richard Money has been re-elected to serve as the Chair of Bexley LMC for a two year term (2016-18).

Dr Prem Anand has been elected as Vice-Chair for the same two year term.

The full list of Bexley LMC members is provided below. Please contact them if you have any queries:

<b>Chair</b>	Dr Richard Money	<a href="mailto:richard.money@nhs.net">richard.money@nhs.net</a>
<b>Vice Chair</b>	Dr Prem Anand	<a href="mailto:prem.anand@nhs.net">prem.anand@nhs.net</a>
<b>LMC Members</b>	Dr Sushanta Bhadra	<a href="mailto:drsbhadra@gmail.com">drsbhadra@gmail.com</a>
	Dr William Cotter	<a href="mailto:william.cotter@nhs.net">william.cotter@nhs.net</a>
	Dr Siddharth Deshmukh	<a href="mailto:s.deshmukh@nhs.net">s.deshmukh@nhs.net</a>
	Dr Gurdave Gill	<a href="mailto:bobgill80@hotmail.com">bobgill80@hotmail.com</a>
	Dr Sonia Khanna-Deshmukh	<a href="mailto:s.khanna@nhs.net">s.khanna@nhs.net</a>
	Dr Simona Malone	<a href="mailto:simona.malone@nhs.net">simona.malone@nhs.net</a>
	Dr Hana Patel	<a href="mailto:hanapatel@nhs.net">hanapatel@nhs.net</a>
<b>Practice Manager Representative</b>	Ms Vivienne Epps	<a href="mailto:viv.epps@nhs.net">viv.epps@nhs.net</a>

## **Londonwide LMCs Team**

Each Local Medical Committee is supported by a team at the Londonwide LMCs' office. The following staff are dedicated to working with Bromley LMC and supporting GPs and their practices in the delivery of primary care across Bromley.

<b>Medical Director &amp; LMC Secretary</b>	Dr Julie Sharman	<a href="mailto:Julie.Sharman@lmc.org.uk">Julie.Sharman@lmc.org.uk</a>
		Working days: Tuesday, Wednesday & Thursday LMC covered: Bexley, Bromley and Greenwich
<b>Director of Primary Care Strategy</b>	Julie Freeman	<a href="mailto:Julie.Freeman@lmc.org.uk">Julie.Freeman@lmc.org.uk</a>
<b>Assistant Director of Primary Care Strategy</b>	Nicola Rice	<a href="mailto:Nicola.Rice@lmc.org.uk">Nicola.Rice@lmc.org.uk</a>
<b>Committee Liaison Executive</b>	Barry Christie	<a href="mailto:Barry.Christie@lmc.org.uk">Barry.Christie@lmc.org.uk</a>

If you have any issues or queries please contact Barry Christie in the first instance by email.

### **2. Message from the LMC Chair: Dr Richard Money**

I have been a member of Bexley LMC for over 12 years and have served as chair for the last 2 years having previously been vice chair. Over the last 2 years we as general practitioners have continued to face ever more difficult challenges. The LMC has maintained dialogue with the CCG despite the challenges and as Chair I will endeavour to maintain a productive relationship to support and protect the sustainability of general practice in Bexley.

### **3. “Connect Care”: an integrated care record.**

In the summer the LMC approved a Data Sharing Agreement to underpin this integrated care record shared between the trust and Bexley practices for direct patient care.

Last year, Lewisham and Greenwich NHS Trust (LGT) agreed a new system of sharing local electronic patient records, called Connect Care, with Lewisham and Greenwich practices.

GP practices (and all organisations that provide health or social care) agreed to share information about their patients, to establish an integrated care record to be used by clinicians for their direct clinical care. Clinicians are afforded better access to a patient's health and social care history at the point of care, leading to better and more well-informed care for that patient.

Through a Data Sharing Agreement (which needs to be signed by individual practices) practices share necessary Personal Confidential Data extracted from patient records with other providers of patient care to establish the Connect Care record.

Many Bexley residents access services provided by the Trust which manages both Lewisham and Queen Elizabeth hospitals and covers services including emergency, urgent, and maternity care, outpatient clinics, inpatients, scans, x-rays and blood tests.

The data sharing agreement for “Connect Care” was discussed and agreed by the LMC and members believe that an integrated care record (with the necessary protections to protect patient confidentiality) would improve patient care.

The LMC has therefore encouraged all practices to sign-up to the Connect Care Data Sharing Agreement and display to their patients appropriate information about how their records are shared (called Fair Processing)

For more information about Connect Care, including a frequently asked questions, and an opt-out form, please visit the [Lewisham and Greenwich NHS Trust website](#).

#### **4. Improving how hospitals work with general practice**

On 28 July 2016 NHS England wrote to all CCGs and NHS Trusts to remind them of the six new requirements for hospitals in the 201/17 NHS Standard contract to clarify the expectations across the hospital and general practice interface and to reduce avoidable extra workload for GPs to help release time.

These requirements were set down in the General Practice Forward View (GPFV) in which it was also stated that GPs should notify their CCG in the event that the new NHS Standard hospital contract is not being followed. Bexley CCG has advised that any examples of the six new requirements not being met should be raised through QAMS. This will ensure a number of things:

- The provider is aware of the issue and can deal direct and the response can be tracked
- It allows patient data to be shared with the provider without the CCG seeing it – but the CCG can pick up issues and themes.
- It allows the CCG to pick up themes which can be managed through contractual discussions if they are not remedied.

#### **5. General Practice State of Emergency (GPSoE) Campaign**

To help practice staff to manage the increasing workload, Londonwide LMCs has produced some emergency guidance for practices to use to manage requests for unresourced work and to identify and communicate to patients activities that are not covered by the your core contract.

The resources can be accessed [here](#).

#### **6. Friends and Family Test**

Practices are reminded that it is a contractual requirement for Friends and Family Test submissions to be made by the twelfth working day of the month on a **monthly** basis. Even if you have no submissions in a particular month please enter 0 in the relevant sections on CQRS. We need to remind you that if these returns are not made, it may result in the practice receiving a breach notice.

#### **7. Londonwide LMCs patient engagement project**

Did you know it is a contractual requirement to have a Patient Participation Group (PPG)? Having difficulties establishing or running an effective PPG? Let us know by contacting [Beryl.Cross@lmc.org.uk](mailto:Beryl.Cross@lmc.org.uk)

#### **8. London Sexual Health Transformation Programme – October 2016 update**

Londonwide LMCs has kept practices updated on the progress of the London Sexual Health Transformation Programme by including the programmes regular updates in the Londonwide LMCs newsletters. The most recent briefing is available [here](#) which includes the specific South East London update as follows:

The GSTT public consultation on a new service model and site reduction was completed at the end of September and results that will inform the new service model to come in November.

KCH are continuing to deliver a pilot of assisted 'e' triage at front door, with a similar scheme at GSTT planned to be piloted by January 2017. In addition, KCH plans to extend the 'e' triage at Beckenham Beacon in Bromley, probably in Q4.