

# Ealing LMC News Update

December 2015

*Chair: Dr Sidhartha Datta*

*LMC Secretary: Dr Eleanor Scott*

## 1. Preparing for your CQC inspection – useful materials

Ealing LMC held an all-practice briefing on 12 November on how to prepare for a successful outcome to a CQC inspection. The presentation provided guidance on the process of preparing for an inspection and focussed on one of the 5 key areas, demonstrating that a practice is 'safe'. The event was fully booked, and practices fed back that this was a very helpful session.

If you missed the event, you can find the full presentation [HERE](#).

Also recommended as an excellent brief guide to assist your preparation is Londonwide's [CQC inspection guide](#).

## 2. IFR Referrals

Ealing LMC has followed up recent concerns from practices that GPs are at times expected to follow up unsuccessful outcomes of IFR referrals with patients instead of the consultant that made the referral. At the LMC's recent meeting with the CCG, June Farquharson, Associate Director of IFR Services for NWL CCGs clarified that the provider spec published annually states clearly that the referring clinician is responsible for the referral, including follow up.

A hotline is available for both clinicians and patients who have any problems with the process. The CCG have also agreed to improve ambiguous wording in the patient and GP information leaflets so that it is clear that it is the clinician in charge of the patient's care that has responsibility for the patient. Amended leaflets will be sent out to practices and put on the CCG extranet as soon as they are available.

## 3. 111 referrals for opted in practices

The LMC has received reports that 111 are referring patients to Care UK for visits even when the patient's own practice is open out of hours. Opted in practices are advised to challenge any invoice received in such circumstances.

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Dr Sid Datta (Chair)  
Dr Suk Shergill (Vice Chair)  
Mohammed Alzarrad  
Dr Ramesh Bhatt  
Dr Sonali Bose  
Dr Arim Ismail  
Dr Adam Jenkins (EHH Chair)  
Dr Pawn Narhlya  
Dr Paramjeet Sandhu  
Dr Soe Myat Yin

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## 4. Update on current developments

### **PMS review**

Londonwide LMCs has released a further update on the PMS review following the recent PMS briefing. Where level 2 co-commissioning exists, such as NWL, the review will be carried out jointly between the CCG and NHSEL. See the full PMS update here. LLMCs will share any further information with you as soon as it becomes available.

### **Update on CWHHE Out of Hospital Services (OOHS)**

LMC and Federation leads continue to engage with CWHHE CCG leads on outstanding issues with the OOH portfolio and contracting arrangements. The last meeting on 10 November discussed issues around the contract review process, templates and payment processes. LMCs and federations will also seek to address outstanding issues with the extended hours services and mental health service specifications.

### **Primary Care Co-Commissioning – local arrangements**

NWL CCGs will be establishing local subcommittees to take forward co-commissioning at borough level. Londonwide LMCs is engaging with the NWL Joint Committees and borough based subcommittees to request that a GP advisor is present to provide expertise on GP contract and estates issues so that it is able to make safe decisions. A response has been sent to all NWL CCGs detailing LMCs concerns with the terms of reference for the local co-commissioning subcommittees.

## **Coroner's Office latest**

LMC representatives from the West London area met senior officials from Hammersmith & Fulham Local Authority to raise concerns about the efficiency of the service being provided by the West London Coroner's Office. Londonwide LMCs have also made a complaint to the Chief Coroner.

H&F Local Authority would like to hear of any further incidents of poor service so they can follow them up. Please send them in the first instance to [Londonwide LMCs](#) who will forward them on.

### Contact us

*Ealing Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square*

*LONDON WC1H, 9LG. Tel: 020 3818 6222 Fax: 0207 383 7442 [www.lmc.org.uk](http://www.lmc.org.uk)*

*The next meeting of Ealing, Hammersmith & Hounslow LMC takes place on **6 January 2016***

*Ealing LMC is a sub-committee of Ealing, Hammersmith & Hounslow LMC.*

### Ealing LMC Team

*Dr Sidhartha Datta – LMC Chair*

*Dr Eleanor Scott - LMC Secretary*

*[Jane Betts](#) - Director of Primary Care Strategy*

*[Lesley Williams](#) - Assistant Director of Primary Care Strategy*

*[Esther Bennett](#) - Committee Liaison Executive*

*[Katherine Buchanan](#) - Communications and PR Officer (Media enquiries)*

*[GP Support](#) – For advice and support*

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