

Greenwich LMC update - November 2016

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1. Introducing your new Local Medical Committee

LMC elections took place in the summer. Dr Tuan Tran has been elected to serve as the Chair of Greenwich LMC for a further two year term (2016-18).

The full list of Greenwich LMC members is provided below. Please contact them if you have any queries:

tuan.tran@nhs.net

LMC Members Dr Moushumi Baruah <u>mbaruah82@yahoo.co.uk</u>

Dr Jennifer Brown <u>drjennybrown@gmail.com</u>

Dr Caroline Hollington <u>carolinehollington@nhs.net</u>

Dr Ruth Marchant ruth.marchant@nhs.net

Dr Kamala Pandey <u>pandey.kamala@nhs.net</u>

Dr Mary-Clare Parker maryclareparker@nhs.net

Dr Niraj Patel niraj.patel@nhs.net

Dr Hany Wahba hany.wahba@nhs.net

Co-opted Chris McGurk – VTS Contact via

members representative Barry.Christie@Imc.org.uk

Practice Manager Representative

Mr Aseem (Sim) Kumar aseemkumar@nhs.net

Londonwide LMCs Team

Each Local Medical Committee is supported by a team at the Londonwide LMCs' office. The following staff are dedicated to working with Greenwich LMC and supporting GPs and their practices in the delivery of primary care across the borough.

Medical Director & LMC Secretary	Dr Julie Sharman	Julie.Sharman@Imc.org.uk Working days: Tuesday, Wednesday & Thursday LMCs covered: Bromley, Bromley and Greenwich
Director of Primary Care Strategy	Julie Freeman	Julie.Freeman@Imc.org.uk
Assistant Director of Primary Care Strategy	Nicola Rice	Nicola.Rice@Imc.org.uk
Committee Liaison Executive	Barry Christie	Barry.Christie@Imc.org.uk

If you have any issues or queries please contact Barry Christie in the first instance by email.

2. Message to practices from the Chair - Dr Tuan Tran

Greenwich LMC is the statutory body which represents GPs and their practices as providers. It is a local, recognised, statutory committee that represents General Practitioners working under all contract types: GMS, PMS, APMS as well as salaried and locum GPs and Registrars – in fact all GPs working within the NHS.

As an LMC we recognise the workload, financial and regulatory pressures (eg CQC) that all practices are facing and I, as Chair of the LMC, along with my other colleagues on the LMC, give a commitment to do everything we can in our discussions with the CCG, Acute Trusts, Public Health and other Health and Social Care bodies to protect the resilience and sustainability of practices.

Finally, in order that our work as an LMC is as effective as possible it is important that we engage with all GPs and Practice Managers in Greenwich and so please can you all ensure that we have up to date contact details including email addresses and telephone numbers. We also ask that this newsletter is disseminated to all practice staff within each practice.

3. LMC working group with secondary care providers

Greenwich LMC is planning to meet with representatives from the acute trusts during 2017 to discuss concerns about some of the services and/or processes provided or adopted by Lewisham and Greenwich NHS Trust.

In advance of this work, the Committee is particularly interested in areas where request impact on the workload, duplicate processes already in in place or where quality of clinical services provided to patients can effectively be improved.

In the meantime the LMC will be discussing with the CCG how it proposes to monitor the <u>six new requirements for hospitals</u> set down in the 2016/17 NHS Standard contract to reduce avoidable extra workload for GPs to help release time. We are aware that syndicates have contacted practices to ask them to collate examples of requests that GPs re-refer patients to outpatients who have missed their appointments and we would encourage all practices to collect such examples.

If you have concerns about any of the services it would be helpful if you would forward examples to Barry.Christie@Imc.org.uk to help inform the discussion.

4. General Practice State of Emergency (GPSoE) Campaign

To help practice staff to manage the increasing workload, Londonwide LMCs has produced some emergency guidance for practices to use to manage requests for unresourced work and to identify and communicate to patients activities that are not covered by the your core contract.

The resources can be accessed here.

6. Friends and Family Test

Practices are reminded that it is a contractual requirement for Friends and Family Test submissions to be made by the twelfth working day of the month on a **monthly** basis. Even if you have no submissions in a particular month please enter 0 in the relevant sections on CQRS. We need to remind you that if these returns are not made, it may result in the practice receiving a breach notice.

7. Londonwide LMCs patient engagement project

Did you know it is a contractual requirement to have a Patient Participation Group (PPG)? Having difficulties establishing or running an effective PPG? Let us know by contacting Beryl.Cross@lmc.org.uk

8. London Sexual Health Transformation Programme - October 2016 update

Londonwide LMCs has kept practices updated on the progress of the London Sexual Health Transformation Programme by including the programmes regular updates in the Londonwide LMCs newsletters. The most recent briefing is available here which includes the specific South East London update as follows:

The GSTT public consultation on a new service model and site reduction was completed at the end of September and results that will inform the new service model to come in November.

KCH are continuing to deliver a pilot of assisted 'e' triage at front door, with a similar scheme at GSTT planned to be piloted by January 2017. In addition, KCH plans to extend the 'e' triage at Beckenham Beacon in Bromley, probably in Q4.