

Lewisham LMC update - November 2016

Contents

- 1. Introducing your new Local Medical Committee and Londonwide LMCs team
- 2. Message to practices from the Chair Dr Simon Parton
- 3. Do you have any issues regarding the interface between Lewisham practices and secondary care providers we would like to know ...
- 4. Update on General Practice State of Emergency (GPSoE) campaign
- 5. Friends and Family Test
- 6. Londonwide LMCs patient engagement project
- 7. London Sexual Health Transformation Programme

1. Introducing your new Local Medical Committee

VTS representative Dr Anushka Mehrotra

LMC elections took place in the summer. Dr Simon Parton has been elected to serve as the Chair of Lewisham LMC for a further two year term (2016-18).

Dr Pamela Martin will remain as Vice-Chair for an initial six month period from September 2016 onwards.

The LMC has taken the unique step of appointing two Practice Managers on the Committee to ensure coverage across the borough and representation of practices ...

The full list of Lewisham LMC members is provided below. Please contact them if you have any queries:

Chair	Dr Simon Parton	simonparton@nhs.net
Vice Chair	Dr Pamela Martin	pamela.martin1@nhs.net
LMC Members	Dr Chrisanthan Ferdinand	cferdinand@nhs.net
	Dr Rachel Forgan	rachel.forgan2@nhs.net
	Dr Samuel Wessely	samuelwessely@nhs.net
Practice Manager Representatives	Jacqueline Lumsden	jacqueline.lumsden@nhs.net
	Sandra Younsi	sandra.younsi@nhs.net

One or two VTS doctors will also be appointed to serve on the LMC, to represent the interests of GP trainees. If you are a VTS trainee or are aware of any VTS trainees who might be interested in serving on the LMC please contact Barry.Christie@Imc.org.uk.

anushka.mehrotra@nhs.net

Londonwide LMCs Team

Each Local Medical Committee is supported by a team at the Londonwide LMCs' office. The following staff are dedicated to working with Greenwich LMC and supporting GPs and their practices in the delivery of primary care across the borough.

Medical Director & LMC Secretary	Dr Asiya Yunus	Asiya.Yunus@Imc.org.uk
		Working days: Tuesday, Wednesday & Thursday LMCs covered: Lewisham, Lambeth, Southwark, Merton, Sutton and Wandsworth
Director of Primary Care Strategy	Julie Freeman	Julie.Freeman@Imc.org.uk
Assistant Director of Primary Care Strategy	Nicola Rice	Nicola.Rice@Imc.org.uk
Committee Liaison Executive	Barry Christie	Barry.Christie@Imc.org.uk

If you have any issues or queries please contact Barry Christie in the first instance by email.

2. Message to practices from the Chair LMC – Dr Simon Parton

I would like to welcome you to our latest LMC newsletter.

May I start by congratulating all of you for the continued outstanding work delivering high quality primary care to our population at a time of increasing demand and financial uncertainty. I have always been and continue to be proud of our achievements – high levels of public satisfaction, a catalogue of positive CQC reports and looking forward, closer working and collaboration between motivated and impassioned General Practitioners.

We are now approaching winter and the demand increases. We continue to achieve our targets at delivering flu vaccinations to our over 65s but need to maintain our focus on our at risk populations.

I am aware of many practices which are developing new models of care to deliver acute services and reduce the pressure on our secondary care colleagues in A&E. Despite these pressures and associated targets we should continue to maintain our focus on what is best for our patients and use the appropriate services – both community and acute.

The CCG is preparing to submit an application to become a level 3 commissioner. This presents significant opportunities to improve the delivery of health care in Lewisham and to be much more locally responsive. There will also be risks attached to this process and your local LMC will continue to work closely with the CCG to ensure continued GP resilience and to ensure that the transition is smooth and accountable.

There is on-going work to develop our local provider federations within neighbourhoods and pan-Lewisham and I would like to thank those that are committing their energy to this process.

As the voice of GPs, Lewisham LMC continues to engage with our health care partners including the CCG, public health and the local authority to ensure that you are represented.

To be truly responsive to your needs I am keen to develop Lewisham LMC and become much more of a LOCAL medial committee reflecting modern day General Practice. To this end we are looking to expand our membership committee – additional practice manager representative, sessional and salaried GP representatives and GP retainer representatives. We are also planning to hold meetings at varied practice locations across Lewisham – the hosting practice would be invited to attend the meeting – if you are interested in hosting please let me know.

Both your local committee and our Londonwide support have a wealth of experience supporting practices so please do contact us – we are your LMC so please help us to provide the support you need.

Can I take this opportunity to remind practices to submit Friends and Family data – this is a contractual obligation and whilst this is yet another "job" the data actually highlights what a great service we are delivering.

Please feel free to contact me directly with concerns and thank you for taking the time to open and read this newsletter.

3. Working group with secondary care providers

Lewisham LMC is planning to meet with representatives from the acute trusts during 2017 to discuss concerns about some of the services and/or processes provided or adopted by them.

In advance of this work, the Committee is particularly interested in areas where request impact on the workload, duplicate processes already in in place or where quality of clinical services provided to patients can effectively be improved.

If you concerns about any of the services it would be helpful if you would forward examples to Barry.Christie@Imc.org.uk to help inform the discussion. Please only use patients' NHS numbers when referring to patient identifiable issues.

4. General Practice State of Emergency (GPSoE) Campaign

To help practice staff to manage the increasing workload, Londonwide LMCs has produced some emergency guidance for practices to use to manage requests for unresourced work and to identify and communicate to patients activities that are not covered by the your core contract.

The resources can be accessed here.

5. Friends and Family Test

Practices are reminded that it is a contractual requirement for Friends and Family Test submissions to be made by the twelfth working day of the month on a **monthly** basis. Even if you have no submissions in a particular month please enter 0 in the relevant sections on CQRS. We need to remind you that if these returns are not made, it may result in the practice receiving a breach notice.

6. Londonwide LMCs patient engagement project

Did you know it is a contractual requirement to have a Patient Participation Group (PPG)? Having difficulties establishing or running an effective PPG? Let us know by contacting Beryl.Cross@Imc.org.uk

7. London Sexual Health Transformation Programme - October 2016 update

Londonwide LMCs has kept practices updated on the progress of the London Sexual Health Transformation Programme by including the programmes regular updates in the Londonwide LMCs newsletters. The most recent briefing is available here which includes the specific South East London update as follows:

The GSTT public consultation on a new service model and site reduction was completed at the end of September and results that will inform the new service model to come in November.

KCH are continuing to deliver a pilot of assisted 'e' triage at front door, with a similar scheme at GSTT planned to be piloted by January 2017. In addition, KCH plans to extend the 'e' triage at Beckenham Beacon in Bromley, probably in Q4.