

City & Hackney LMC News Update – September 2019

Chair: Dr Fiona Sanders

Vice Chair: Dr Ben Molyneux

Hi everyone

We know that your inboxes can be overwhelming, so we have tried to keep this short and informative and hope that you take time to read it!

1. PCN update

Since the formation of the Primary Care Networks, the clinical directors meet each month to discuss issues. Joint working is currently being established and key meetings are being arranged. Details of the PCNs and Clinical Directors are detailed later in this update

2. Substance Misuse Steering Group

The Substance Misuse service is being reviewed and an LMC member is part of the steering group. Service specifications are being considered and we will update you as the work progresses.

3. City & Hackney CCG AGM – Wednesday 11 September

The City & Hackney CCG's AGM will look at highlights and successes of the previous year along with current and future work to improve and support resident's health. It will also allow residents to meet with health leaders and hear more about health and care projects. Click the link to find more details of the event and to book a place - [City & Hackney CCG Annual General Meeting](#)

4. Over the Counter Medication

We are aware that GPs are coming under pressure not to prescribe medication that is available over the counter. Whilst the LMC understand that the NHS budget is under considerable pressure due to the unprecedented financial squeeze imposed since 2010, we do not believe that it is the job of the GP to ration care. Patients may rely on regular medication that is available over the counter and be unable to afford it. The BMA is clear that:

- Prescribers should:
- Continue to make the care of the patient first concern

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Tower Hamlets LMC members

Dr Fiona Sanders Chair
Dr Ben Molyneux (Vice Chair)
Dr Carmel Beadle
Dr Nicholas Brewer
Dr Gopal Mehta
Dr Vinay Patel
Dr Emma Radcliffe
Dr Francesca Silman
Colin Jacobs, Practice Manager

To get in touch with your representative or to raise any matters with the LMC contact Wendy Walker (wendy.walker@lmc.org.uk) or telephone 020 3818 6262.

GP Support

The GP Support Team are here to provide advice and support to any practice or individual GP.

To raise any confidential matters regarding your practice contact GPSupport@lmc.org.uk or visit their page on our [website](#) for further contact details.

- Advise patients if that treatment for their condition is available over the counter
- Provide an FP10 if, in the opinion of the GP, not to do so may put the patient at risk of not having necessary treatment.

Further information about prescribing is available in our updated guidance on [prescribing in general practice](#).

5. Primary Care Networks

Londonwide LMCs have written a number of excellent keep it simple guides which can be accessed here:

- [Keep it Simple guide - Social prescribing link workers](#)
- [Keep it Simple guide - PCN finances](#)
- [Keep it Simple guide - Submission of the PCN registration form](#)
- [Keep it Simple guide - PCN clinical director role and responsibilities](#)
- [Keep it Simple guide - PCN DES Timeline 2019-2020](#)

These are times of change, City & Hackney GPs have always worked together and valued our collective ethos, which is unique. We need to preserve this now more than ever. Please speak up if there is something which concerns you and we want to hear from you and we know that the CCG and GP Confederation do too!

6. PCN Configuration

The Primary Care Networks in City & Hackney are:

PCN Name	Practice Membership
Woodberry Wetlands	Cedar Practice The Heron Practice Allerton Road Medical Centre Statham Grove Surgery
Clissold Park	Barton House Group Practice Barretts Grove Surgery Brooke Road Surgery Somersford Grove Practice Abney House Medical Centre
Hackney Downs	The Gadhvi Elm Practice Healy Medical Centre The Nightingale Practice The Riverside Practice Rosewood Practice The Clapton Surgery

LEAD Events

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams.

The Learning Education and Development (LEAD) team is always keen to hear what training is really needed on the ground – get in touch with any ideas by emailing lead@lmc.org.uk

Upcoming Events:

Owning your practice premises: the essentials
1:30 - 4:30pm Thursday 26 September 2019

HR in General Practice
9:30 am – 4:30 pm Wednesday 9 October 2019

Sexual Health Workshop for practice nurses
1:30pm – 4:30 pm Thursday 31 October 2019

Travel Health Update for practice nurses
12:30pm – 5:00 pm Thursday 7 November

Practice Manager Conference – what matters to you
9:30am – 12:30pm Thursday 21 November 2019

General practice nurse networking event
1:00pm – 4:00 pm Thursday 21 November 2019

England LMC Conference – Friday 22 November 2019

LMCs will be discussing motions for conference at their upcoming meetings. Please feel free to get in touch with your rep with any ideas you would like to propose.

PCN Name	Practice Membership
Hackney Marshes	Athena Medical Centre Kingsmead Healthcare Lower Clapton Group Practice Sorsby Medical Practice The Lea Surgery
London Fields	Dalston Practice Beechwood Medical Centre Richmond Road Medical Centre London Fields Medical Centre Queensbridge Group Practice Sandringham Practice
Shoreditch Park	Shoreditch Park Surgery Southgate/Whiston Road Surgery The Hoxton Surgery The Lawson Practice The Neaman Practice (City)
Springfield Park	Spring Hill Practice Stamford Hill Group Practice Cranwich Road Surgery
Well Street Common	Elsdale Street Surgery The Greenhouse Wick Health Centre Trowbridge Surgery Well Street

7. Clinical Directors

The clinical directors in each PCN are:

PCN Name	Clinical Director(s)
Woodberry Wetlands	Ben Saw
Clissold Park	Dr Moyra McAllister
Hackney Downs	Sarah Williams
Hackney Marshes	Haren Patel
London Fields	Gopal Mehta
Shoreditch Park	Dr Jenny Darkwah
Springfield Park	Dr Tehseen Khan / Dr Vinay Patel
Well Street Common	Kathleen Wenaden

8. Transfer of Services from ACE in Clacton to PSCE

Contacting PCSE for your primary care support services

As part of Primary Care Support England's (PCSE) commitment to providing national, consistent services for primary care, services delivered by ACE in Clacton have transferred to PCSE.

ACE provided support for GP Payments and Pensions for the following areas in London:

Redbridge & Waltham Forrest
East London & City

The GP Pensions service has moved to the Blackburn office. The GP Payments service for practices in your area have also moved to Blackburn.

The way the work is processed has not change and there was no interruption to the service to customers. All contact with the ACE office should be directed to PCSE's Customer Support Centre and via the online forms on the PCSE website.

All affected GP practices should have been contacted and advised of the update.

All contact with PCSE for queries or requests relating to [GP Payments](#), [GP Pensions](#) or [Cervical Screening](#) should be via the online forms that are available on the '[Contact Us](#)' page of the PCSE website.

The online form also has a section specifically for LMCs.

- Visit the '[Contact us](#)' page
- Select either 'GP Payments' or 'GP Pensions' as the enquiry type
- Enter your details and select 'Yes' when you are asked if you represent an LMC.

Please include as much information as possible to allow PCSE to easily identify, investigate and resolve the enquiry as quickly as possible.

You can also contact PCSE's Customer Support Centre (CSC) on **0333 014 2884**. The opening hours for the CSC are 08.00-17.00, Monday-Friday.

Online form and telephone contacts are each allocated a case reference number, so we can track and keep you updated on the progress of your query and you can follow-up if required.

Any postal correspondence should be sent to our secure storage and distribution centre at:

Primary Care Support England, PO Box 350, Darlington, DL1 9QN

Please do not fax or post any correspondence to the Clacton office

Contact us

City & Hackney Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square, LONDON WC1H, 9HX. www.lmc.org.uk

The next LMC meeting takes place on Tuesday 2 October 2019.

Tower Hamlets LMC Team

Dr Fiona Sanders – City & Hackney LMC, Chair
Dr Ben Molyneux – City & Hackney LMC, Vice Chair

[Dr Elliott Singer](#) - Medical Director

[Greg Cairns](#) - Director of Primary Care Strategy

[Dami Akanbi](#) – Assistant Director of Primary Care Strategy

[Wendy Walker](#) - Committee Liaison Executive

Dates of Future 2019

Meetings:

Tuesday 4 December

Disclaimer: This publication is written for healthcare professionals in City & Hackney and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.