

### **Barnet LMC News Update – August 2017** Co-Chairs: Dr Dami Adedayo and Dr Martin Harris

#### 1. Message from the LMC

Barnet LMC has been looking at how to better support our GPs and practice teams to preserve a more sustainable general practice.

With STP and GP Forward View plans being implemented, resumed PMS Reviews, disbursement of resilience funds, all ongoing; Londonwide LMC and Barnet LMC are actively involved in negotiations to ensure the best deal for our local practices. We are currently working closely with the CCG, CEPN, Public Health, as well as the Federation to try to prioritise and facilitate the delivery of these aims.

Barnet GPs and practice teams have spoken and proffered many suggestions on how to ease the current pressures with workload and workforce. There is quite an appetite for working more at scale with some sharing back office function. We fully support the development of our Federation to deliver quality services at scale and on behalf of Barnet practices.

In the coming months, we will be more actively engaging with local practices and disseminating information on the various changes, how or if they may affect local practices. The next meeting is on 3 October and if you have any items you would like to raise please contact us. If you would like to raise any other issues with the LMC or confidential matters concerning your practice, contact Joni Wilson-Kaye - Joni.Wilson-Kaye@lmc.org.uk or telephone 020 3818 6254 or the GP Support Team (details can be found in item 3 of this newsletter).

#### 2. Barnet LMC - what we are doing for you?

The LMC has identified the following priorities for the coming year:

- Workload
- Workforce
- Federation development
- GPFV
- PMS
- STP
- Transformation of general practice

#### Contents

- 1. Message from the LMC
- 2. Barnet LMC Local Priorities
- 3. Londonwide LMCs GP Support Service
- 4. PMS Contract Review
- 5. NHS Standard Contract 2017/18
- 6. NCL Sustainability and Transformation Plan (STP) Update
- 7. NHS Property Services' Premises
- 8. Accessible Information Standard
- 9. HealthWatch Barnet
- 10. Hepatitis A Pre-exposure immunisations
- 11. Employing a Practice Based Pharmacist

#### **Barnet LMC members**

Dr Dami Adedavo, Co-Chair Dr Martin Harris, Co-Chair Dr Daniela Amasanti DeBono, Vice-Chair **Dr Michelle Amos Dr John Bentley Dr Laurence Buckman** Dr Oge llozue **Dr Alexis Ingram Dr Farzana Vanat** Dr Jessica Bilaney, VTS Rep Dr Niro Kuganenderan, VTS rep Michele Eshmene, Practice Manager Rep **Christine Greene, Practice Nurse** Rep

## 3. Are you struggling? Contact us at Londonwide LMCs GP Support Service

Do you feel that your practice is struggling? You can seek confidential advice and support from the Londonwide LMCs' GP Support team for any individual doctor or practice in difficulty. The team offers help and guidance on all practice related matters including contracts, performance, premises, payments, mergers, retirements and partnerships. Particularly if you are thinking about resigning your contract, taking 24-hour retirement or merging with another practice, please get in touch with one of the team for expert, tailor made advice. It's much easier to save contracts from the start! Contact the team on: <u>gpsupport@lmc.org.uk</u>.

#### 4. PMS Contract Review

Representatives from both the LMC and Londonwide LMCs continue to attend the NCL PMS Oversight Group which has been set up to oversee the PMS review across the sector from a strategic perspective. To date we have been advised by Barnet CCG that financial models have been submitted to NHSE for consideration but as yet no formal plan has been written. The LMC will continue to monitor this situation and has reinforced to the CCG the importance of putting together a plan including commissioning intentions as soon as possible as this will impact on the stability of both PMS and GMS practices. Further information will be circulated as it becomes available to the LMC.

#### 5. NHS Standard Contract 2017/18

The GPC has secured further changes to the NHS standard hospital contract for 2017/19 which should help to alleviate some of the pressures faced by general practice. GPC has updated its <u>suite of templates</u> which also incorporates the April 2016 changes in the <u>NHS</u> <u>England standard hospital contract</u>. A meeting has taken place with the Royal Free to have an initial discussion about working relationships with a view to setting up regular meetings to handle issues between the primary and secondary care interface.

#### 6. NCL Sustainability and Transformation Plan (STP) Update

Helen Petterson, in her role as NCL STP convener, is due to meet with the NCL LMC Chairs and Vice-Chairs and key members of her team in the Autumn to discuss how the LMCs and the STP team can work together; Kay Matthews will be representing Barnet in this team. The NCL STP will now be known as North London Partners in Health and Care; a website has been set up with the latest copy of the <u>plan</u>.

#### LLMC Practice Mergers Guidance

This provides a summary of some of the issues that practices need to take account of in discussions on mergers with the other practice(s) - this can be accessed HERE.

#### LLMC Patient Engagement Project

Londonwide LMCs Patient Engagement Project team conducted a patient engagement survey on experiences of patient participation groups (PPGs).

The results for the Patient Engagement Survey can be found <u>HERE.</u>

It is a contractual requirement to have a PPG. For more information on the

Patient Engagement Project, please email.

Further resources relating to the Patient Engagement Project can be found <u>HERE</u>.

#### 7. NHS Property Services' Premises

The BMA has written to practices in response to its questionnaire on issues faced by practices in NHS Property Services' premises. For details of the full letter and further guidance from the BMA for practices still encountering problems please <u>click here</u>.

#### 8. Accessible Information Standard

Since 31 July 2016 all GP practices had to be fully compliant with all aspects of the Accessible Information Standards.

The Accessible Information Standard aims to ensure that people who have a disability or sensory impairment receive information that can be accessible and understood. Any organisation that provides NHS or adult social care will need to implement these standards and compliance with the accessible information standard SCCI1605 (set out in section 250 the Health and Social Care Act).

The standard requires organisations to:

- Ask people if they have any information or communication needs and find out how to meet those needs.
- Record those needs clearly.
- Highlight or flag the person's file or notes so that it is clear they have the information or communications needs.
- Share people's information and communication needs with other providers of NHS and adult social care, when they have consent to do so.
- Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

For further information see either the Londonwide article on this or in the BMA document <u>'Focus on the Accessible Information Standard for GP practices in England'</u> as well as <u>FAQs</u>.

#### 9. HealthWatch Barnet

Representatives from the LMC and LLMC met with HealthWatch Barnet to get an update on their activities in the borough. Opportunities to build a more collaborative relationship were discussed and further consideration would be given to identify areas where work could be undertaken to improve the patient experience together. HealthWatch is working with a number of organisations including the CCG, Inclusion Barnet and Action for Hearing Loss. HealthWatch is also collaborating across the NCL sector including a project commissioned by the STP to talk to "hard to reach" groups.

#### NHS Wi-fi

Barnet, along with the other CCGs of NCL, are participating in an NHSE pilot to roll-out wi-fi to all practices by December. The aim is to make wi-fi available to both staff and patients with a view to encouraging patients to utilize more health services online. More information will be brought to you as it becomes available from the CCG.

**National Diabetes Audit** 

Whilst most practices are already taking part in this annual audit, please remember that from July 2017 all practices will be contractually required to allow collection of data relating to the NDA.

#### FGM

The current GMC guidance and fact sheet are here.

#### 9. Hepatitis A pre-exposure immunisations

We have received <u>updated guidance from Public Health England</u> which provides new advice for GPs for the outbreak of hepatitis A in men who have sex with men (MSM). It provides an information on the outbreak and new advice for GPs including:

- Changes to NaTHNaC recommendations for Hepatitis A vaccine for other countries.
- Alternative vaccine options for Hepatitis A vaccines to mitigate effects of supply constraints.

GUM clinics have received advice via a letter from the British Association for Sexual Health and HIV (BASHH) and BHIVA.

#### 10. Employing a Practice-based Pharmacist

The LPC is aware that many GPs would like to take on a Practicebased Pharmacist and are asking for help, guidance and support regarding the recruitment and employment process. The LPC is aware of one GP who paid a consultancy firm to help them out.

The LPC would like to advise practices that it is happy to be their first port of call. The LPC represents Community Pharmacists across nine London boroughs; the team includes pharmacists with GP Practice and Medicine Management experience. They can offer free advice regarding job descriptions, on how to recruit and employ the right pharmacist to support/ alleviate workload for your practice, so that GPs can deliver high quality care for their patients. Please contact them on: group@middlesexpharmacy.org or 0208 492 0592/ 0692

# The following Londonwide LMCs' training events are scheduled, for further information see here

Child and adolescent learning disabilities awareness training - FREE EVENT 10.00am to 2.30pm Thursday 28 September 2017 and Wednesday 8 November 2017

Communication and Customer Service 9.00am to 12.30pm Thursday 5 October 2017

Infection Prevention and Control Update 9.00am to 12.30pm Wednesday 11 October 2017

<u>Contact us</u> Barnet Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square, LONDON WC1H, 9LG. <u>www.lmc.org.uk</u>

The next Barnet LMC meeting takes place on Tuesday 3 October 2017

Barnet LMC Team Dr Dami Adedayo/ Dr Martin Harris – Barnet LMC Co-Chairs Dr Vicky Weeks - Medical Director/LMC Secretary Greg Cairns - Director of Primary Care Strategy Sarah Martyn - Assistant Director of Primary Care Strategy Joni Wilson-Kaye - Committee Liaison Executive