

Haringey LMC News Update – September 2017

Chair: Dr Sue Dickie

1. Message from the LMC

My name is Sue Dickie and I am a GP partner at Highgate Group Practice (and have been for 20 years). I have been an LMC rep for West Haringey for over six years now and am the current Chair. Taking on this role is a great privilege, and I take the responsibility of representing the views and best interests of Haringey GPs extremely seriously.

Together with my colleagues at the LMC we are working to ensure that your views are heard at both a local level (for instance attending the medicines management committee, CCG cabinet, locality meetings and at federation board level). We also link with the other LMCs in NCL, and this is currently particularly important with all the current imminent changes; such as co-commissioning, contract review, federation development across the whole of NCL and the Sustainability and Transformation Plan.

Remember the LMC is there to help, and please feel free to contact one of your local Reps (see right hand column for details). We can always point you in the right direction to get your queries answered if we can't answer them ourselves!

2. Haringey LMC – what we are doing for you?

The LMC agreed that their priority for the next three to six months would be to build a solid front on GP resilience.

3. LMC Practice Nurse Representative

Are you interested in becoming more involved with the LMC? We would particularly like to hear from a Practice Nurse who would like to join the LMC to bring the views from the nursing perspective to the table. We would also welcome more input from constituents, so please contact us if you have any questions.

4. Are you struggling? Contact us at Londonwide LMCs GP Support Service

Do you feel that your practice is struggling? You can seek confidential advice and support from the Londonwide LMC's GP Support team for any individual doctor or practice in difficulty. The team offers help and guidance on all practice related matters including contracts, performance, premises, payments, mergers, retirements and partnerships. Particularly if you are thinking about resigning your contract, taking 24-hour retirement or merging with another practice, please get in touch with one of the team for expert, tailor made advice. It's much easier to save contracts from the start! Contact the team on: gpsupport@lmc.org.uk.

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Haringey LMC members

Dr Sue Dickie, Chair Dr Charlotte Hamlyn, Joint Vice-Chair Dr Kaine Ikwueke, Joint Vice-Chair Dr Neil Manttan Dr Dineshwar Prasad Dr Constantinos Stavrianakis Dr Ikenna Uchenwoke Dr Christiana Aride, Co-opted member Marion Lombardelli, Practice Manager Vacancy, Practice Nurse

issues with the LMC or confidential matters concerning your practice, contact Joni Wilson-Kaye Joni.Wilson-Kaye@Imc.org.uk or telephone 020 3818 6254

5. PMS Contract Review

A meeting was held by the LMC for both PMS and GMS practices in July to provide an update on the PMS review; practices' concerns around the review have been raised with the CCG. The LMC has been, and continues to be, fully involved with the NCL oversight of the PMS review process, trying to ensure a fair and transparent process. A transitionary period over four years, beginning in April 2018 has been agreed across NCL to ensure funding levels are equalised between PMS and GMS practices in a way that will not destabilise general practice across the borough. PMS practices should not expect to lose more than 10% of their premium in the first year and GMS practices should start to see their funding increase. The CCG is also looking at ways in which it can offset the loss and increase funding in primary care. The LMC and LLMCs will continue to participate in discussions to ensure that, as agreed in principle, all monies should be redistributed to general practice in borough, in year although it is unclear as yet what mechanism would be used to achieve this. We will endeavour to keep practices up to date with progress. The CCG will be holding a meeting on 19 September to update practices on the progress of the review. The LMC will look to hold a follow-up meeting in October so keep a look out for further information about this event.

The meeting also discussed the increase in locally enhanced services. It was agreed that practices should see these proposals before final agreement, and this led to the proposed LES specifications being sent out with the CCG newsletter. Please watch for further updates, we will continue to work with the CCG to ensure practices are involved at the earliest point in their development in future.

6. NCL Sustainability and Transformation Plan (STP) Update

Helen Petterson, in her role as NCL STP convener, is due to meet with the NCL LMC Chairs and Vice-Chairs and key members of her team in the Autumn to discuss how the LMCs and the STP team can work together; Tony Hoolaghan will be representing Haringey in this team. The NCL STP will now be known as North London Partners in Health and Care; a website has been set up with the latest copy of the <u>plan</u>.

7. Fostering Medicals

The following process for GPs to claim payment for undertaking fostering medicals has been confirmed by the local authority; when the relevant medical has been completed a claim form for medical fees under collaborative arrangements should be completed. This is sent to the Haringey business support team for confirmation and is then submitted to the NCL CSU, your claim should be turned around and payment received within two to four weeks. Haringey Council has undertaken to review the process so if you experience any problems please contact the local team at the LLMC offices.

LLMC Practice Mergers Guidance

This provides a summary of some of the issues that practices need to take account of in discussions on mergers with the other practice(s) - this can be accessed <u>HERE</u>.

LLMC Patient Engagement Project

Londonwide LMCs Patient Engagement Project team conducted a patient engagement survey on experiences of patient participation groups (PPGs).

The results for the Patient Engagement Survey can be found <u>HERE.</u>

It is a contractual requirement to have a PPG. For more information on the Patient Engagement Project, please email.

Further resources relating to the Patient Engagement Project can be found HERE.

National Diabetes Audit Whilst most practices are already taking part in this annual audit, please remember that from July 2017 all practices will be contractually required to allow collection of data relating to the NDA.

FGM

The current GMC guidance and fact sheet are here.

8. NHS Standard Contract 2017/18

The GPC has secured further changes to the NHS standard hospital contract for 2017/19 which should help to alleviate some of the pressures faced by general practice. GPC has updated its <u>suite of templates</u> which also incorporates the April 2016 changes in the <u>NHS England standard hospital contract</u>.

Regular meetings take place between Whittington Health and LMC representatives. Discussions have focused on DNA policies, discharge summaries, clinic letters, onward referral of patients, medication on discharge and results and treatment. Improvements to these services should have been implemented in April 2017 so if you are encountering problems in any of these areas please advise a member of the Haringey LMC team.

9. Accessible Information Standard

Since 31 July 2016 all GP practices had to be fully compliant with all aspects of the Accessible Information Standards.

The Accessible Information Standard aims to ensure that people who have a disability or sensory impairment receive information that can be accessible and understood. Any organisation that provides NHS or adult social care will need to implement these standards and compliance with the accessible information standard SCCI1605 (set out in section 250 the Health and Social Care Act).

The standard requires organisations to:

- Ask people if they have any information or communication needs and find out how to meet those needs.
- Record those needs clearly.
- Highlight or flag the person's file or notes so that it is clear they have the information or communications needs.
- Share people's information and communication needs with other providers of NHS and adult social care, when they have consent to do so.
- Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

For further information see either the Londonwide article on this or in the BMA document <u>'Focus on the Accessible Information Standard for GP</u> practices in England' as well as <u>FAQs</u>.

10. NHS Property Services' Premises

The BMA has written to practices in response to its questionnaire on issues faced by practices in NHS Property Services' premises. For details of the full letter and further guidance from the BMA for practices still encountering problems please <u>click here</u>.

The following Londonwide LMCs' training events are scheduled, for further information see here

Communication and Customer Service 9.00am to 12.30pm Thursday 5 October 2017

Effective Medical Chaperoning in General Practice 9.00am to 12.30pm Thursday 2 November 2017

Introduction to Medical Terminology 9.00am to 4.00pm Wednesday 13 December 2017

11. Hepatitis A pre-exposure immunisations

We have received <u>updated guidance from Public Health England</u> which provides new advice for GPs for the outbreak of hepatitis A in men who have sex with men (MSM). It provides an information on the outbreak and new advice for GPs including:

- Changes to NaTHNaC recommendations for Hepatitis A vaccine for other countries.
- Alternative vaccine options for Hepatitis A vaccines to mitigate effects of supply constraints.

GUM clinics have received advice via a letter from the British Association for Sexual Health and HIV (BASHH) and BHIVA.

12. Employing a Practice-based Pharmacist

The Local Pharmaceutical Committee (LPC) is aware that many GPs would like to take on a Practice-based Pharmacist and are asking for help, guidance and support regarding the recruitment and employment process. The LPC is aware of one GP who paid a consultancy firm to help them out.

The LPC would like to advise practices that it is happy to be their first port of call. The LPC represents Community Pharmacists across 9 London boroughs; the team includes pharmacists with GP Practice and Medicine Management experience. They can offer free advice regarding job descriptions, on how to recruit and employ the right pharmacist to support/ alleviate workload for your practice, so that GPs can deliver high quality care for their patients. Please contact them on: group@middlesexpharmacy.org or 0208 492 0592/ 0692

Contact us

Haringey Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square, LONDON WC1H, 9LG. <u>www.lmc.org.uk</u>

The next Haringey LMC meeting takes place on 6 October 2017

Haringey LMC Team Dr Sue Dickie – Haringey LMC Chair Dr Vicky Weeks - Medical Director/LMC Secretary Greg Cairns - Director of Primary Care Strategy Sarah Martyn - Assistant Director of Primary Care Strategy Joni Wilson-Kaye - Committee Liaison Executive