



City and Hackney LMC News Update – September 2017

Chair: Dr Fiona Sanders

Vice Chair: Dr Ben Molyneux

1. Message from the LMC

The LMC continues to work with the CCG, Public Health and the Confederation meeting regularly to discuss and comment on current issues.

We have also secured a place on the Health and Social Care Transformation Board. This board oversees all the work done as part of the integration of health and social care in City and Hackney. By having a place on the board, the LMC can ensure that GPs views and interests are heard when decisions are made.

We have met with the Homerton to try and ensure that they adhere to the changes in the Standard NHS contract that came into being in April, see Item 5 of the newsletter for more detail, and we will be meeting with the local pharmaceutical committee to explore ways that we can work together and support each other.

As practices are aware, the Sexual Health and Family Planning services are being reconfigured and re-commissioned by Public Health. This will have a big impact on practices, we will endeavour to influence the proposed changes to enable us to continue to offer high quality care to all our patients.

Next LMC meeting is on Wednesday 4 October, if you have any items to raise please [contact me](#) or any member of the [City and Hackney LMC](#).

Dr Fiona Sanders

2. City and Hackney LMC - what we are doing for you?

The LMC is currently involved in the following key strategic and operational issues:

- PMS contract reviews
- GP Forward View proposals
- Liaising with Homerton Hospital
- Liaising with the CCG regarding changes to 111 and Out of Hours Provision

If you are aware of a sessional or locum GP who has not received this newsletter please feel free to forward on as we are keen to ensure we are representing all our constituents; they can register to receive information directly [HERE](#).

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City and Hackney LMC members

Dr Nicholas Brewer
Dr Lucy Carter
Dr Tessa Katz
Dr Ravindra Kumar
Dr Clifton Marks
Dr Ben Molyneux (Vice Chair)
Dr Fiona Sanders (Chair)
Dr Reshma Shah, VTS representative
Dr Suresh Tibrewal
Dr Jeeves Wijesuriya, VTS representative
Jane Haile, Practice Manager
Colin Jacobs, Practice Manager

To get in touch with your representative or to raise any matters with the LMC contact Joni-Wilson-Kaye (Joni.Wilson-Kaye@lmc.org.uk) telephone 020 3818 6254.

GP Support

The GP Support Team are here to provide advice and support to any practice or individual GP.

To raise any confidential matters regarding your practice contact GPSupport@lmc.org.uk or visit their page on our [website](#) for further

3. Update on the PMS Review

As part of the London programme of PMS reviews, C&H LMC continue to engage with the CCG and local practices, regarding plans for the redistribution of PMS Premium funding.

Londonwide LMCs are in the process of jointly assuring the C&H Commissioning Intentions and also financial and transitional support plans, based on the CCG's plan to utilise PMS Premium funding for the creation of an extended FHV register/services. The ask from practices for this year is to create a register, with all practices are expected to have a register. It is intended that the whole of the premium released this year is ring fenced to pay practices for creation of the register.

Detailed plans are currently being finalised for formal consultation through C&H LMC; these will then be subject to a joint assurance process involving Londonwide LMCs and NHS England London – further details will be shared with practices.

4. East London Health and Care Partnership

Dr Jackie Applebee, Chair of Tower Hamlets LMC, attended the launch event of the East London Health and Care Partnership on Monday 3 July. She has outlined her views on the event below:

I attended the launch of the East London Health Care Partnership (formally the NEL STP but there has been a rebrand!) on 3 July. This was held in Stratford Town Hall and was opened by the Mayor of Newham, Sir Robin Wales. There were at least 200 people in attendance from across the NHS and Local Government. We were introduced to the programme leads for each area of the STP and Anne Rainsbury, Regional Director for London, was there from NHS England.

Whilst I understand that the STP is yet another top down “disorganisation” from the Government and have the greatest respect for those trying to implement the, in my opinion, unimplementable, I was very concerned with the messages that I took home from the meeting. This may be deemed unfair but it seemed as if we were being told that if patients would only stop smoking, lose weight and stop abusing the NHS that all would be well and it would be possible to save the eye watering sums that are being asked of us (the financial gap in NEL is over £500m).

Prof Sir Michael Marmot's work shows clearly that the most deprived people have the least control over their lives and find it extremely hard to act on health messages even if they hear and understand them. Parts of NEL are amongst the most deprived in the country, we are also due to have a population rise of over 300,000 in the next few years. To add to this, the plan is still to go ahead with the closure of A&E at King George Hospital in Ilford, with the obvious knock on effects to the other already teetering hospitals in NEL.

The financial demands of the STP/ELHCP are unachievable without huge cuts to services. We should be honest about this. You can visit the ELCHP website [here](#)

LEAD Events

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams.

The Learning Education and Development (LEAD) team is always keen to hear what training is really needed on the ground – get in touch with any ideas by emailing lead@lmc.org.uk

Upcoming Events:

Thursday 28 September 2017

*Child and adolescent learning disabilities awareness training
10:00am-2:30pm*

Thursday 5 October 2017

*Communication and Customer Service
09:00am to 12:30pm*

Wednesday 11 October 2017

*Infection Prevention and Control
Update 9:00am-12:30pm*

PCSE Claims Guidance

GPC England has recently published guidance for practices and individual GPs experiencing problems with obtaining payments from Capita.

Please click [here](#) to read the guidance in full.

LLMC Practice Mergers Guidance

This provides a summary of some of the issues that practices need to take account of in discussions on mergers with the other practice(s) - this can be accessed [here](#).

LLMC Patient Engagement Project

Londonwide LMCs Patient Engagement Project team conducted a patient engagement survey on experiences of patient participation groups (PPGs). The results for the Patient Engagement Survey can be found [HERE](#).

It is a contractual requirement to have a PPG. For more information on the Patient Engagement Project, please email patientengage@lmc.org.uk

5. North East London Integrated Urgent Care Service (NEL IUC)

A procurement process is underway across 7 CCGs in North East London to find a new single NEL Integrated Urgent Care Service (111). The service is envisaged to have a 24/7 Clinical Assessment Service, with a range of clinicians supporting the telephone triage system, and to have the facility for direct booking in to primary care.

The CCG is keen to work with practices explore how direct booking could work; look out for updates and requests for practice engagement from Anna Hanbury at City and Hackney CCG.

6. NHS Standard Hospital Contract

The LMC met with Dylan Jones from the Homerton to discuss blanket DNA policies and the inappropriate transfer for work in to practices. It was not felt by the hospital that there is a problem with the transfer of work to primary care, and any issues should be taken up by the CCG as commissioners.

To help make this a priority for the CCG, please complete the CCG feedback form, available [here](#), to highlight any problems.

The new hospital contract came in to force in April. The BMA has produced guidance and templates to provide practices and LMCs with resources to hold both CCGs and hospital trusts to account in implementing these contractual changes.

To access the guidance and templates click [here](#). The templates are already merged ready to import straight in to Vision, EMIS or System One.

7. Public Health Updates

i) Hepatitis A Outbreak

An outbreak of Hepatitis A has been ongoing across England since July 2016, with the majority of cases reported in London. Public Health England has produced new guidance, available [here](#). Guidance includes:

- Changes to NaTHNaC recommendations for Hepatitis A Vaccine for other countries
- Alternative vaccine options of Hepatitis A vaccines to mitigate effects of supply constraints

GUM clinics have received advice via a letter from the British Association for Sexual Health and HIV (BASHH) and BHIVA.

ii) Sexual Health Services

New sexual health contracts have now been awarded. The terrestrial service has been awarded to the Homerton and the e-service to Chelwest. Public Health will communicate directly to practices with more information about these changes.

GMS 2017/18 Contract Changes

Full details of the GP contract changes for 2017/18 can be accessed on the NHS Employers website [here](#).

Indemnity Fees:

Additional funding will be paid directly to practices on a per patient basis. This is intended to cover the increase in indemnity costs for all GPs working in the practice, including salaried GPs. GP partners should ensure that the appropriate amount of funding reaches their salaried GP colleagues.

Locum GPs will need to ensure their invoices/agreements with practices are uplifted appropriately to take this in to account.

CQC Fees:

Part of the 2017/18 contract changes include full reimbursement of CQC registration fees.

The process for claiming fees back has now been published; Londonwide LMCs have produced a short piece of guidance available on the website [here](#).

Fragility Reviews:

From 1 July practices need to identify patients over 65 living with frailty (using a tool such as eFI).

Those identified as moderately frail require this to be recorded in their notes.

Those identified as severely frail will need:

- an annual medication review
- any falls in the last 12 months recorded
- turning on the enriched SCR discussed and the outcome recorded

There are no returns associated with this new requirement, and no thresholds to meet in terms of the data extracted.

Click [here](#) for the Technical Guidance document, see p.27 for coding guidance.

iii) BCG Vaccine

Global supply of BCG vaccine is no longer constrained and Public Health England has concluded that there is currently sufficient stock of Intervax BCG vaccine to extend the offer of vaccination to all eligible groups.

There is no catch-up campaign for those who were not immunised during the vaccine shortage.

The BCG special edition of the Vaccine Update can be found [here](#).

8. Data Provision Notice – GP Workload Information Collection

Practices will have received a notification from NHS Digital regarding the GP Workload Information Collection. The data is going to be used to look at appointment numbers, types, skill mix and availability. NHS England has directed NHS digital under section 254 of the Health and Social Care Act so it is a requirement to comply with the extraction. No patient identifiable information will be extracted and so no consent is required from patients.

9. NHS Property Services

The LMC often receives queries regarding service charges and lease issues. Latest Londonwide LMCs guidance, covering service charges and lease negotiations, can be found [here](#).

Dr Ian Hume, GPC Premises lead, has also recently written out to practices with GPC guidance. Click [here](#) to read his letter in full.

Any premises queries should be directed to our GP Support Team. You can contact GP support for advice [here](#) – this does not replace the need to obtain independent legal advice.

10. Resources to help practices manage workload

i) GP State of Emergency

To help you through the GP state of emergency visit the [GPSOE](#) site.

There you will find waiting room posters, template letters and supporting guidance on a wide range of common topics such as requests for verification of absence letters from schools, housing applications, DWP appeals and much more.

iii) Patient Online

The [toolkit to help GP practices promote online services to patients](#) helps practices to promote online services, including ordering repeat prescriptions, booking appointments and viewing medical records. Any queries can be sent to [England Patient](#)

Influenza and Pneumococcal Vaccinations and Immunisations:

The influenza and pneumococcal vaccination DES contains an explicit requirement that practices operate a call and recall system for at-risk patients. The childhood immunisations and imms and vacs additional services regulations do not contain such an explicit requirement though this is clearly highly advisable as there is an obligation therein to offer vaccination whenever appropriate and to take steps to maximise uptake.

National Diabetes Audit

Whilst most practices are already taking part in this annual audit, please remember that from July 2017 all practices will be contractually required to allow collection of data relating to the NDA.

Employers' requests to see appraisal summaries

It has come to the attention of Londonwide LMCs that some prospective employers have been asking candidates to share their appraisal summary. The LLMC view supported by colleagues on the GPC, is that this is unacceptable practice.

GP appraisal documentation is highly privileged information with restricted access for specific purposes only relating to the Medical Register, Licensing and Performers' List requirements. It is reasonable that the potential employer requests evidence of regular appraisal and date of revalidation. This could be a screen shot of the appraisal page on Clarity showing appraisal dates.

Contact us

City and Hackney Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square, LONDON WC1H, 9HX. www.lmc.org.uk

The next LMC meeting takes place on Wednesday 4 October 2017.

City and Hackney LMC Team

Dr Fiona Sanders – City and Hackney LMC Chair

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