# Strategic plan for Londonwide LMCs 2019/20 - Annual General Meeting

## Leadership

- Lead in accordance with the values of general practice.
- Maintain and develop partnerships with key stakeholders.
- Engage partners in STPs and CCGs in creating a vision for a wider care system.
- Enhance SLN development, empowering members to ensure distributed leadership.
- Support the development of GPs as leaders.
- Support the mobilisation of the patient voice as an advocate of general practice.
- Establish Londonwide LMCs as a trusted partner.

#### Workforce

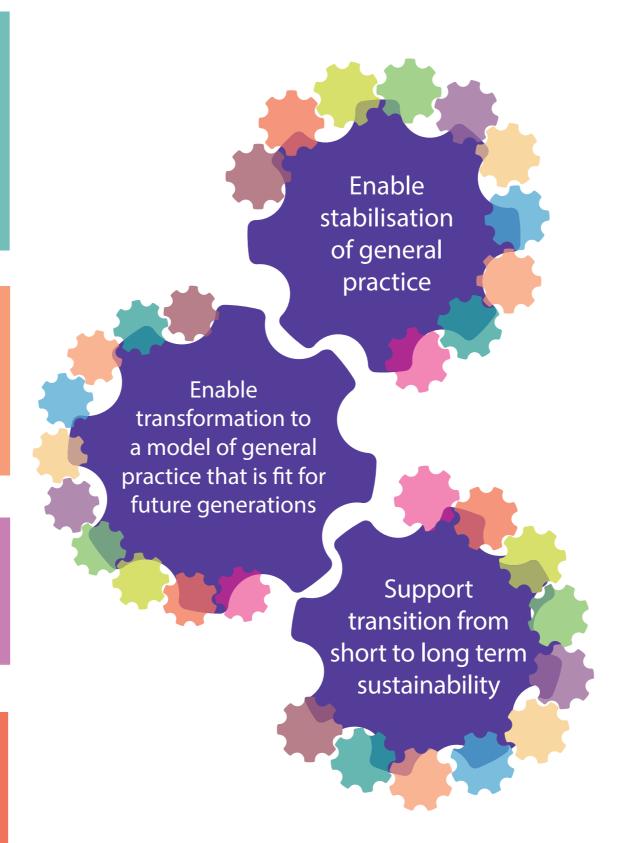
- Influence training and development provision to ensure sufficient GPs and wider practice team members enter the profession.
- Develop interventions that enable GPs to work sustainably throughout their career.
- Champion alternative working options to retain experienced colleagues.
- Provide access to wellbeing interventions for GPs.
- Advocate for a sustainable and healthy workload for general practice.

## **Services (enabling practice transformation)**

- Deliver savings on core practices consumables and services via the Londonwide LMCs' buying group.
- Connect practices with transformation support via network of associates.
- Continue to develop and offer professional and organisational support through LEL/LEAD and other programmes.

#### **Practice stabilisation**

- Support practices and individual GPs when they face current and future challenges.
- Champion borough level concerns to achieve stabilisation.
- Campaign and advocate for a sustainable general practice model.
- Celebrate and share success.
- Communicate and disseminate resilience tools to all practices.



## **Sustainable organisation**

- Demonstrate Board owned, whole organisation accountability.
- Demonstrate relevance to constituents to ensure that income is sustainable.
- Target resources towards identified priorities.
- Engage constituents and members through effective communication at all levels.
- Adapt working practices to address system changes.
- Work collaboratively with staff and officers.
- Collate and use evidence to support strategic and operational delivery.

## **LMC development**

- Support distributed local leadership and SLN development.
- Reach out to hard to reach constituents.
- Ensure sustainability through democratic elections and a representative and committed membership.
- Optimise capacity locally and support succession planning.
- Support members with relevant skills development to work on local priorities.

### **Digital**

- Engage with NHS systems to ensure the needs of general practice and patients are considered.
- Provide and signpost to practices to data and digital guidance.
- Help digital initiatives enhance general practice or patient care.
- Develop internal systems to make increasing use of communication technologies.

## **System transformation**

- Work in partnership to respond, adapt and implement measures such as the next steps to the strategic commissioning framework and the 10 year plan.
- Demonstrate the value of LMCs to new provider organisations and support them with implementation.
- Support the development of larger scale organisations and practice networks including primary care networks.
- Focus on system interdependencies and identify enablers of change.
- Engage with STPs, building influence.