

## [NCL LTC LCS Newsletter – May 2026](#)

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### LTC LCS Templates – Heart Failure

Heart failure NICE guidance was updated in September 2025 and guidelines for management of all types of heart failure have changed. We have updated the desktop review and discussion appointment templates to include the guidance and support your recording of 4 pillars of heart failure treatment. (If you cannot see it yet, it is coming very soon, please ensure you access the templates via F12 protocol)

### LTC LCS Template – CKD

The NCL CKD pathway was recently updated to include key updates and NICE guidance, including streamlining prescribing guidance for SGLT2 inhibitors. We have updated the 'Remote Desktop Review' and 'Discussion Appointment' templates to include this guidance. Links to patient information leaflets and the Kidney Beam platform have been updated. The following codes are now included in the 'Discussion Appointment' template:

'SGLT2i (sodium-glucose co-transporter-2 inhibitor ) *not indicated*' – (replaced old code)

'SGLT2i (sodium-glucose co-transporter-2 inhibitor ) *declined*' – (replaced old code)

'SGLT2i (sodium-glucose co-transporter-2 inhibitor ) *contraindicated*' – (newly added code)

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### LCS Check & Test template - frailty

Rockwood clinical frailty scores are an important way to record when a patients LTC management may need to be reviewed. In 2026/7 QOF will exclude severely frail patients from blood pressure targets. We have included a



link in the check and test template to a very brief 2 question questionnaire that helps to record Rockwood Clinical Frailty Scores accurately.

## Check and Test Crib sheet Update

The crib sheet has been updated to include lipids for hypertensives so that those not on statins can have QRisk calculated. Information has also been added for bariatric surgery patients identifying that they may need additional blood tests. The crib sheets (V3) can be downloaded from the NCL Training Hub in the check and test appointment section [here](#)



## Training Opportunities

### Upcoming Training Events

#### **LTC LCS Heart Failure Update 15 July 2026** [Click here to book](#)

The 4 pillars of heart failure management improve morbidity and mortality outcomes for the right patients. Do you know your HFpEF from your HFrEF or HFmrEF? In September 2025 NICE significantly changed the guidance of how we should be managing heart failure. Drugs we never previously used for heart failure with preserved ejection fraction are now recommended and the use of sacubitril- valsartan and the place of A2RBs has changed.

In this webinar, Dr Chris Primus, Heart Failure Lead Consultant at UCLH and Chair of the North London Cardiac Conditions Operational Delivery Network will cover

- **When to suspect heart failure and when to refer**
- **What to do whilst awaiting secondary care input**
- **New Guideline on management of different types of heart failure**
- **How and when to uptitrate drugs and what support is available across NCL**



## Training Catch Ups

You can find download a document with links to all events relevant to LTC LCS that have been recorded in 2025/26 [here](#). These include recent events

- How to deliver CollaboRATE 04/03/2026 [click here](#)
- Check and Test training workshop webinar 18/03/2026 [click here](#)
- Inhaler technique workshop 25/03/2026 [Click here](#)



## The LTC LCS Dashboard

Please use the dashboard to monitor your practice progress in LTC LCS areas.

Access it here: [LTC LCS dashboard login](#). Please get in touch if you have any questions via email at [nclpcb.nclprimarycare@nhs.net](mailto:nclpcb.nclprimarycare@nhs.net)



## Frailty

### A reminder of the importance of recording frailty for your patients

QOF hypertension for 2026/7 is due to take frailty into account to avoid overmedication of frail patients and we need to understand frailty to make sensible decisions about medication titration in all LTCs.

To understand the frailty categories please see the clinical frailty scale [Clinical Frailty Scale](#) which you will also find linked in your check and test templates.

For guidance on managing medications in the extremely frail please see this link from the British Geriatric Society shared with us by Dr Martin Glasser [Pragmatic prescribing to reduce harm for older people with moderate to severe frailty](#).



## Hypertension Outcome – Congratulations and more opportunities

**How are we doing?** The majority of NCL practices met their maximum targets for 2025/6 and hypertension treatment to target has improved across NCL. We have also managed to increase the number of diagnosed hypertensives although there is still a long way to go with this. Please look at your hypertension case finding groups to ensure that we are not missing the opportunity to avoid cardiovascular events for patient who have hypertension but are not yet coded.

## KPIs – 2026/27

The 2026/27 specification has been sent out to practices. Please note the KPIs have been tweaked slightly and reduced from five to four. See below and read pages 5-6 of the specification for further information.

### o Key Performance Indicators (KPIs) for Year Four (2026-27)

**KPI 1:** All practices to **appoint a Personalisation Clinical Lead** who has completed the Personalised Care & Support Planning (PCSP) training. Practices are to send the lead's contact details to the ICB via this form: <https://forms.cloud.microsoft/e/9nLAMwTXLW>

By the end of Q4, **this Lead will:**

- o Attend a refresher Coaching for Health / PCSP training session

- o Run 2 practice team reflective sessions (one in Q1, and one in Q3/4) reviewing up to 5 patients' case notes evaluating the quality of care plans in the discussion appointment. A template will be provided to support and record the practice discussion
- o Support practices to develop SMART objectives as to how they will improve personalised care and support planning at the practice (this will be included on the template)
- o Signpost new staff to Coaching for Health / PCSP

**KPI 2:** By the end of Quarter 2, PCNs are to have a plan in place for new projects (or an updated plan if existing projects are underway). Schemes need to deliver benefit to some or all of the LTC LCS cohort, be aligned with the criteria outlined below and demonstrate input from VCSE partners. Plans should be submitted using the simple, online template. For these projects, plans should be clear about the identified cohort and include evidence that those with greatest need are identified for the intervention being delivered. PCNs are encouraged to work towards improving the incentivised outcome (Hypertension treatment to target) in the identified cohort, however a PCN can also select an alternative outcome from the LTC LCS outcomes dashboard, if there is a clear rationale. PCNs will need to agree their selected outcome at the start of the year and capture relevant qualitative and quantitative data throughout the year, systematically demonstrating achievement (positive and negative) and any learning by the end of the year. The ICB encourages PCNs within a neighbourhood to align their weighted payment projects. Form: <https://forms.cloud.microsoft/e/90NxN3iY0J>

**KPI 3:** By the end of Q4, PCNs will produce an annual end of year summary of the service projects delivered as part of the weighted payment with activities, quantitative and qualitative outcomes, and learning.

**KPI 4:** By the end of Q4, practices will complete an annual end of year form that summarises the results of the collaboRATE survey, including examples of patient qualitative feedback, feedback from the PPG discussion and what SMART objectives they will undertake to improve shared decision-making activities in their practice. The form will also ask practices to submit their top collaboRATE score. Practices must collect at least 25 collaboRATE surveys for 2026-27.

## LTC LCS KPI Submissions

### 2026/27 KPI Submissions

- **KPI 1 – Personalisation Clinical Lead**  
Practices are reminded to nominate their Personalisation Clinical Lead and submit the lead's details via the form below:  
Submit KPI 1: <https://forms.cloud.microsoft/e/9nLAMwTXLW>
- **KPI 2 – Weighted Payment Project Plan**  
PCNs are required to submit their 2026/27 weighted payment project plan by the end of Q2.  
Submit KPI 2: <https://forms.cloud.microsoft/e/90NxN3iY0J>

### Outstanding 2025/26 KPI Returns

If you have not yet completed your end-of-year submissions, please do so as soon as possible using the links below.

- **KPI 4 – PCN Weighted Payment Project Summary**  
PCNs are required to submit their annual end-of-year summary, including activities, outcomes and learning from their weighted payment project.

Submit KPI 4: <https://forms.cloud.microsoft/e/naHUIJCyFqg>

- **KPI 5 – Practice CollaboRATE Annual Report**  
Practices are required to submit their annual report summarising CollaboRATE survey results, patient feedback, PPG discussion outcomes and planned SMART objectives.  
Submit KPI 5: <https://forms.cloud.microsoft/e/LQTX2NiHZU>

Thank you to all practices and PCNs that have already completed their submissions.



## LTC LCS Support & Contacts

The change management support is shifting to a new consolidated support offer, including Access and Digital First support led by Haringey GP Federation. The offer will focus on a subset of practices and PCNs who need the most help progressing the model of care or in achieving PCN outcome targets.

Further comms on this support offer will follow in the coming weeks, but please contact [ncllcb.GPchangemanagement@nhs.net](mailto:ncllcb.GPchangemanagement@nhs.net) if any questions about the support offer in the interim.

For queries about LTC LCS templates or searches or any other issues, email [ncllcb.ncl.ltc.lcs@nhs.net](mailto:ncllcb.ncl.ltc.lcs@nhs.net) which continues to be monitored.

Click [LTC LCS Newsletter and IT updates](#) to see previous newsletters. Sign up here to receive this LTC LCS newsletter straight in your own inbox: [Sign up to the LTC LCS monthly newsletter](#)

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